1) Always use Duracell on these...nothing else...EVER  
(2) Situate the battery box on the back pan (usually there's a hole for KC change key that can be used)  
affix backplate with self-tapping screws, or they'll knock it off  
(3) Ideally use the larger battery box which uses 6 x C-cell batteries, and place on back-pan  
Keypad Cable may be damaged due to tight bend and sharp corner  
these are now round, and replace the older grey 'telephone' cable  
Let me know if you need a cable/battery box, or get from safelock systems in surrey (Colin)